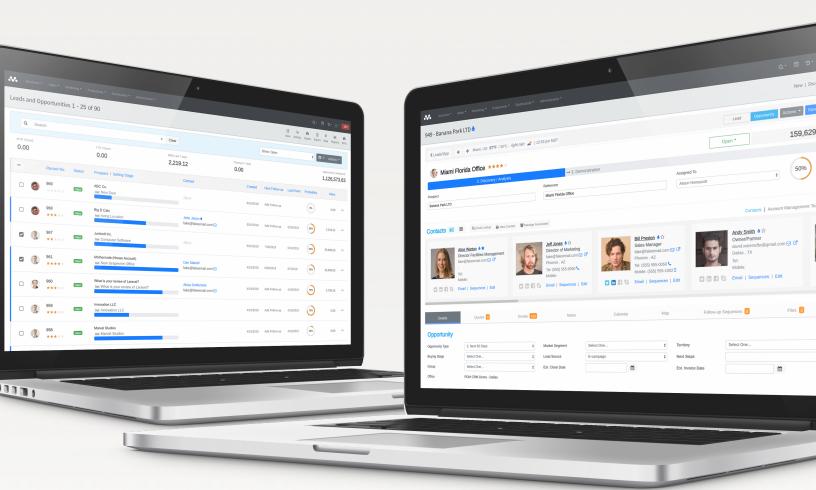


# Mothernode CRM SALES & MARKETING EDITION

Increase lead acquisition and conversion, measure campaign revenue and integrate with popular marketing applications.

# Mothernode CRM



The easiest way to run your business





#### **Contact Management**

Making connections is paramount to business success. With Mothernode, contact interaction has never been easier to manage. A single screen provides snapshots and allows quick access to all contacts, making communication fast and efficient.



#### Account Management

Customer Account Management provides you with access to all transactions, notes and customer communication. Nurturing customers and maintaining relationships is now within the tips of your fingers.



#### Collaboration

Mothernode's collaboration tools allow you to stay updated on customer accounts in real-time, whether in the office or away. These social networking tools provide constant updates of your customers' activities, ensuring you never miss an important event from followers or those whom you follow.



#### **Opportunities**

Quick lead follow-up results in more sales, while delays kill deals. The automated tools in Mothernode's Sales & Marketing edition helps improve lead management capabilities and keeps you connected to opportunities—as soon as they become available.



#### Sales Management

Increasing leads and boosting sales now takes fewer resources when using the Sales Management module. Automated reporting, comprehensive dashboards and a wide array of tools help you manage your sales team more efficiently and profitably, regardless of its size.



#### Mobility

Most successful sales teams are 'in the field' closing deals—not hanging around in the office. Managing leads and sales from mobile devices is now easier and more efficient, when using Mothernode's wide assortment of collaboration tools.



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# Create more qualified opportunities for your business and increase your close ratio

#### Convert Prospects Faster

- Automate your sales and marketing process
- Streamline your workflow from initial contact to fulfillment
- Deliver results faster and meet customer expectations
- Easily manage more business and increase your close ratio

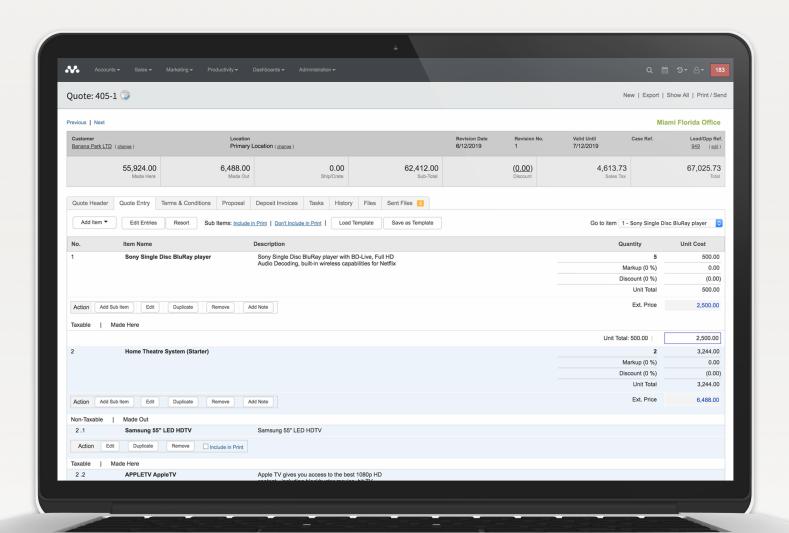
#### Increase Lead Intake

- Create lead capture forms to convert more business
- Integrate lead forms with marketing automation
- Track real time conversions by forms
- Assign forms to sales reps and/or campaigns

#### Marketing Integration

- Seamless integrate your sales process with Infusionsoft<sup>™</sup>, HubSpot<sup>™</sup>, Mailchimp<sup>™</sup> or Constant Contact<sup>™</sup>
- Real-time campaign analytics that show you how much revenue your marketing initiatives are producing Build template libraries and automate email

# Quote like a Boss



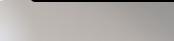
Mothernode CRM Mobile

Mothernode CRM Mobile empowers you with the ease and convenience of accessing your customers, contacts and sales opportunities, no matter where your business takes you.

- Shorten your sales cycle and close deals quicker.
- Collaborate and connect with your team in real-time, even while on the go.
- Access all of your customer accounts and contacts with ease.
- Send emails and create calendar appointments right from the app.
- Access all of your sales activity and service customers right from your device.
- Create tasks and events for customers, contacts and opportunities.
- Simplify your experience with a user friendly interface.



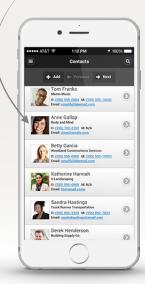




Manage your customer accounts



Access all of your contacts



Manage your leads and opportunities

(1) (2) 4€ .III (2) 8:00 AM

**Activity Feed** 

Mega City was purchased by Little Town Inc. I'm

Add comment...

Post

Mega City was purchased by Little Lown Inc. I'm planning on visiting with Heather to find out what this means for us. Good? Bad?

Cindy Johnson Aug 12, 2014 3:38 PM Cindy Johnson Aug 12, 2014 3:38 PM

Cindy Johnson Aug 12, 2014 3:38 PM

Kip, I think Heather is not staying with the

Kip, I think Heather is not staying her department: (

company. They are closing her department)

Kip Dynamite | Follow-up Note (Created: Aug 12, 2014 3:21 PM.) Kip Dynamite | Follow-up

Opportunity: Bell Corp. (51)

Post

I'll be touching base with him next week. He's on

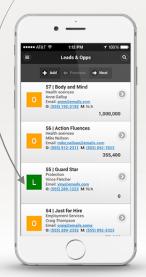
Comments (0)

Comments (1)

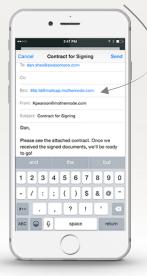
Kip Dynamite | Mega City Acquisition Note (Created: Aug 12, 2014 3:24 PM)

Customer: Mega City

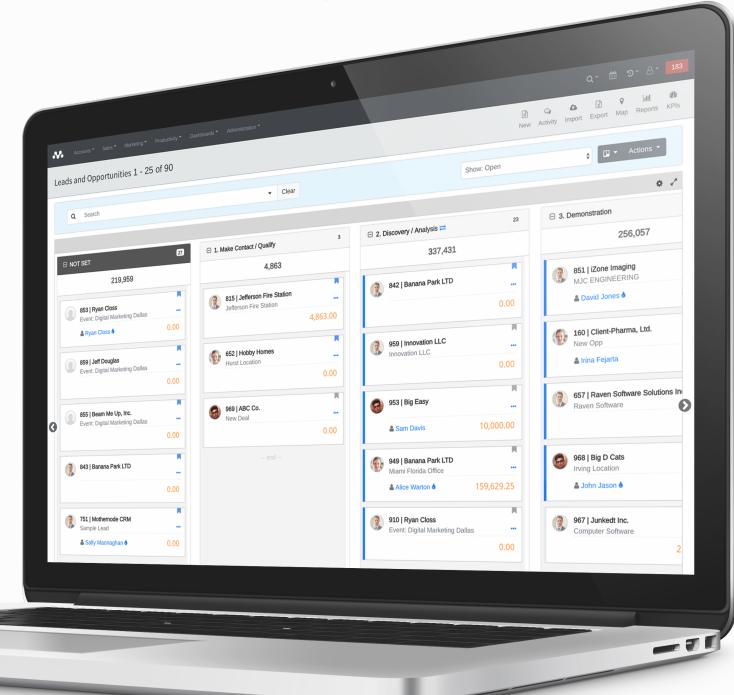
=

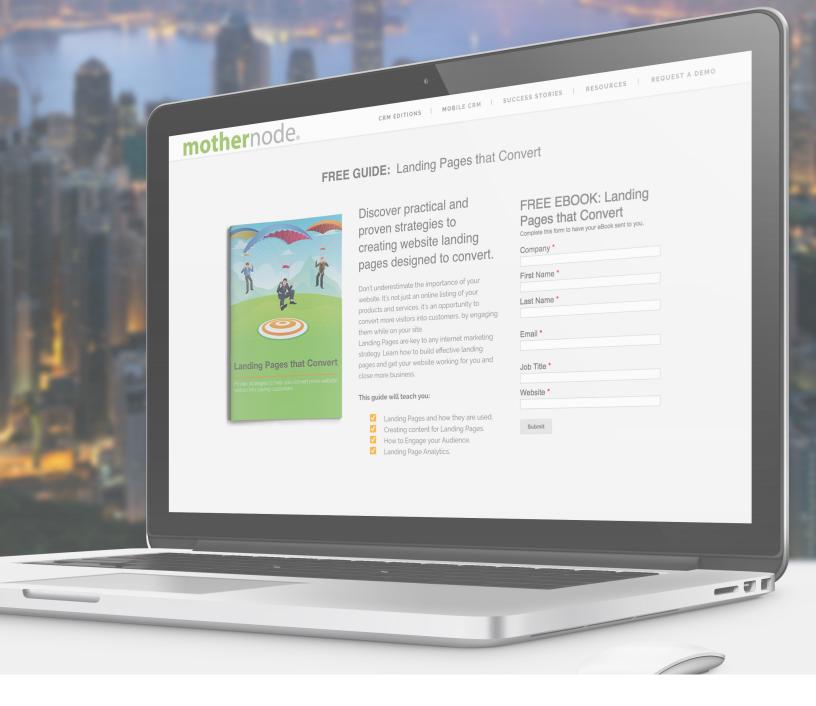


Compose emails and archive them in Mothernode



# Sensible Sales Management





### Lead Generation - 24 / 7 / 365

Convert more website visitors into paying customers and automate your online engagement process with Mothernode CRM's Lead Capture Forms.

#### **Engage your visitors**

Make the most of your website by incorporating Mothernode Lead Capture forms with your landing pages, blogs, and downloadable content.

#### Automate your follow-ups

Let Mothernode do the work for you! Incorporate your marketing automation and follow-up sequences to effortlessly engage your visitors.

#### Get Started in Minutes

Create your Mothernode CRM Lead capture forms and stylize it to match your website theme. Then copy and paste the form code into your web site. No programming required.



#### Supercharge Your Marketing

Enhance your digital marketing with extended visitor analytics. You already see which of your email recipients are clicking your links with your Mothernode email marketing, but with website visitor analytics, you can follow their footsteps throughout your entire website and see what they're really interested in.

#### Track your Website Visitors

Capture the data you need to track your visitors and better understand your their behavior and interest. Which of your site pages are they hitting the most, how long are they spending on your website, which devices do they use to view your site and so much more.

#### Get Realtime Notifications

Mothernode lets you know when it's time to take action, by giving your realtime notifications when your customers, contacts and prospects are visiting your website.

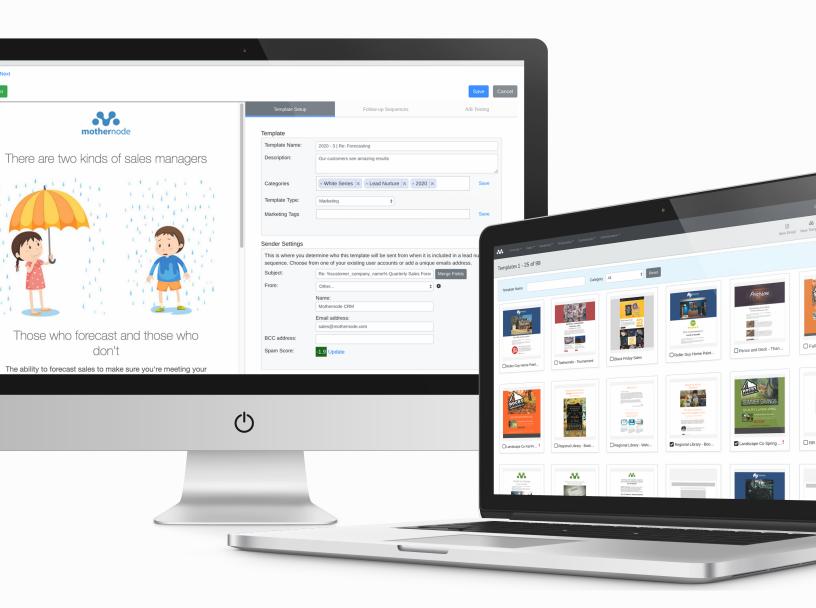
#### Simple to Setup

Get started immediately! Mothernode will generate every unique code for every website, blog or landing page you want to track. Simply install Mothernode's website tracking code by copying and pasting it in the header or footer of the sites you want to track, then sit back and wait!



# Email Marketing

Unlimited Contacts | 25,000 emails per month



#### **Features and Benefits**

Learn more about Mothernode CRM and ERP editions and determine which one is right for your business. Mothernode editions are designed to grow with your business requirements, whatever they may be, and allows you to easily upgrade or customize your solution by adding the modules you need.

#### **Productivity and Collaboration**

Features	Description	Sales Team	Sales & Marketing	Professional	Enterprise
Dialogue™	Social media style collaboration and realtime notifications. Collaborate with your team more effectively.	√	V	√	√
Outlook Integration	Add-on for Microsoft Outlook†	$\checkmark$	$\checkmark$	$\checkmark$	√
Email	Send emails and files directly from Mothernode.	$\checkmark$	$\checkmark$	√	$\checkmark$
Calendar Subscriptions	View your Mothernode calendar events with your Outlook, iCal or Google calendars.	√	√	√	$\checkmark$
Notes	Journal your prospect and customer activity. Post comments to existing notes.	√	$\checkmark$	√	$\checkmark$
Events	Create and document important events for customers and prospects. Invite other users to participate.	√	√	√	√
Tasks	Create, assign and dispatch tasks to other users.	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Smart Tasks	Create task templates that automatically create and assign themselves when records are created.	√	√	√	√
Email Notifications	Optional notifications to alert you of important real-time activity when you're away from your computer.	√	√	√	√
File Management	Upload files to customers, prospects and transactional records††	√	√	√	√
Activity Views	View a complete listing of system activity and keep informed of all user interactions	√	√	$\checkmark$	$\checkmark$
Import Records	Import prospects and customers from XLS files. Save mappings to reuse for recurring import activity.	$\checkmark$	√	√	$\checkmark$
Export Records	Easily export prospects, customers and contacts to Microsoft XLS files.	$\checkmark$	$\checkmark$	√	√

<sup>†</sup> Available for select Microsoft Outlook products †† Additional storage sold separately



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#### Reporting and Key Performance Indicators (KPI)

Features	Description	Sales Team	Sales & Marketing	Professional	Enterprise
Standard Reports	Run standard reports onscreen	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Custom Reports	Create your own custom reports, share them with others and export them to Microsoft Excel.	√	√	$\checkmark$	$\checkmark$
Report Automation	Schedule auto reports for criteria you've specified and have them emailed to you.	√	√	✓	$\checkmark$
System Reports	Generate system reports to track various activities.	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
KPIs	View essential dashboards for deeper insight into your business.	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Sales Management	View forecasting and pipeline data. Discover sales trends and areas of strength and weakness.	√	✓	$\checkmark$	$\checkmark$
Personal Goals	Set monthly sales goals for each sales rep.	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Campaign Analytics	Create campaigns to track real- time revenue and ROI from your marketing initiatives.	√	√	√	√

#### **Administration and Customization**



Features	Description	Sales Team	Sales & Marketing	Professional	Enterprise
Customize Value Lists	Customize value lists to match your processes and business requirements.	√	√	√	√
Custom Fields	Create your own custom fields for modules, reports and transactions.	$\checkmark$	√	$\checkmark$	√

**\*\*** mothernode

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Features	Description	Sales Team	Sales & Marketing	Professional	Enterprise
Quoting Terms and Conditions	Add your order policies to quotes and estimates.	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
User Management	Easily manage your user accounts and their settings.	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Account Management	Setup and manage your company profile.	√	$\checkmark$	√	√
Message Center	Author in application notifications to selected users.	√	$\checkmark$	√	√
System Defaults	Save data entry time, by adding system defaults for most common settings.	√	√	√	√
Session Activity	View user session activity and restore deleted records.	$\checkmark$	√	$\checkmark$	√
Permissions	Set access permissions for users.	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$





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# DIALOGUE™ by Mothernode

Real-time notifications let you stay connected to your customer activity and improve collaboration - across the office or around the world.





- When other users post comments or notes to a contact, customer or transaction that you own or follow.
- When someone emails or makes a calendar event for your customer or contact.
- When a new support case is opened for one of your customers or contacts.
- When colleagues tag you in a note, event or comment.
- When orders ship and purchase orders have been received
- When transaction progress in the work flow (i.e. a quote becomes an order, or an order becomes an invoice.)



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Product Features	Sales Team	Sales & Marketing	Professional	Enterprise	Mobile
Customer Accounts	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Contacts	<b>✓</b>	<b>✓</b>	~	<b>✓</b>	<b>✓</b>
Leads	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Opportunities	~	~	~	<b>✓</b>	<b>✓</b>
Tasks	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Smart Tasks	~	~	~	~	<b>✓</b>
Events	<b>✓</b>	~	~	~	<b>✓</b>
Dialogue™ (Collaboration)	<b>✓</b>	<b>✓</b>	~	<b>✓</b>	<b>✓</b>
Custom Reports	~	~	~	~	
Automated Reports	<b>✓</b>	<b>✓</b>	~	<b>✓</b>	
Permissions	~	~	~	~	<b>✓</b>
Dashboards (KPIs)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Products/Service (Lt. Inv.)	<b>✓</b>	<b>✓</b>	~	<b>✓</b>	
Lead Capture Forms		<b>✓</b>	~	<b>✓</b>	
Campaign Management		<b>✓</b>	<b>✓</b>	<b>✓</b>	
Vendor Management			<b>✓</b>	<b>✓</b>	
Case Management			~	<b>✓</b>	
Case Forms			~	<b>✓</b>	
Inventory (Advanced)				~	
Quote Approval Automation	~	~	~	<b>✓</b>	
Quotes	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Orders				<b>✓</b>	
Recurring Orders				~	
Purchase Orders			~	<b>✓</b>	
Work Orders				<b>✓</b>	
Invoices				<b>✓</b>	
UPS Online Integration				<b>✓</b>	
Quickbooks Integration	~	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Outlook Add-on	<b>✓</b>	~	<b>✓</b>	<b>✓</b>	

Product Features	Sales Team	Sales & Marketing	Professional	Enterprise	Mobile
Customer Accounts	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Contacts	<b>✓</b>	<b>✓</b>	~	~	<u> </u>
Leads	<b>✓</b>	<b>✓</b>	~	~	<b>✓</b>
Opportunities	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Tasks	<b>✓</b>	<b>✓</b>	~	<b>✓</b>	<b>✓</b>
Smart Tasks	<b>✓</b>	<b>✓</b>	~	~	<b>✓</b>
Events	<b>✓</b>	<u>~</u>	~	~	<b>✓</b>
Dialogue™ (Collaboration)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Custom Reports	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Automated Reports	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Permissions	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Dashboards (KPIs)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Products/Service (Lt. Inv.)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Lead Capture Forms		<b>✓</b>	<b>✓</b>	~	
Campaign Management		<b>✓</b>	<b>✓</b>	~	
Vendor Management			<b>✓</b>	~	
Case Management			~	~	
Case Forms			<b>✓</b>	~	
Inventory (Advanced)				~	
Quote Approval Automation	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Quotes	<b>✓</b>	<b>✓</b>	<b>✓</b>	~	
Orders				~	
Recurring Orders				~	
Purchase Orders			<b>✓</b>	<b>✓</b>	
Work Orders				<b>✓</b>	
Invoices				<b>✓</b>	
UPS Online Integration				<b>✓</b>	
Quickbooks Integration	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Outlook Add-on	<b>✓</b>	~	<b>✓</b>	<b>✓</b>	

Product Features	Sales Team	Sales & Marketing	Professional	Enterprise	Mobile
Customer Accounts	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Contacts	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Leads	<b>✓</b>	<b>✓</b>	<b>✓</b>	~	<b>✓</b>
Opportunities	<b>✓</b>	<b>✓</b>	~	~	<b>✓</b>
Tasks	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Smart Tasks	~	<b>✓</b>	~	~	<b>✓</b>
Events	~	~	~	~	<b>✓</b>
Dialogue™ (Collaboration)	<b>✓</b>	<b>✓</b>	<b>✓</b>	~	<b>✓</b>
Custom Reports	~	<b>✓</b>	~	~	
Automated Reports	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Permissions	~	<b>✓</b>	~	~	<b>✓</b>
Dashboards (KPIs)	<b>✓</b>	<b>✓</b>	<b>✓</b>	~	<b>✓</b>
Products/Service (Lt. Inv.)	<b>✓</b>	<b>✓</b>	<b>✓</b>	~	
Lead Capture Forms		<b>✓</b>	<b>✓</b>	~	
Campaign Management		<b>✓</b>	<b>✓</b>	~	
Vendor Management			<b>✓</b>	~	
Case Management			<b>✓</b>	<b>✓</b>	
Case Forms			<b>✓</b>	~	
Inventory (Advanced)				~	
Quote Approval Automation	~	~	~	~	
Quotes	<b>✓</b>	<b>✓</b>	<b>✓</b>	~	
Orders				~	
Recurring Orders				~	
Purchase Orders			<b>✓</b>	~	
Work Orders				~	
Invoices				~	
UPS Online Integration				~	
Quickbooks/Xero Integration	~	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Outlook Add-on	<b>✓</b>	~	<b>✓</b>	<b>✓</b>	

<b>Product Features</b>	Sales Team	Sales & Marketing	Professional	Enterprise	Mobile
Customer Accounts	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	~
Contacts	~	<b>✓</b>	<b>✓</b>	<b>✓</b>	~
Leads	<b>✓</b>	<b>✓</b>	~	<b>✓</b>	~
Opportunities	~	<b>✓</b>	~	<u>~</u>	~
Tasks	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	~
Smart Tasks	~	<b>✓</b>	~	~	~
Events	~	<b>✓</b>	~	<b>✓</b>	~
Dialogue™ (Collaboration)	<b>✓</b>	<b>✓</b>	~	<b>✓</b>	~
Custom Reports	~	<b>✓</b>	~	<u>~</u>	
Automated Reports	~	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Permissions	~	~	~	~	<b>✓</b>
Dashboards (KPIs)	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	~
Products/Service (Lt. Inv.)	~	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Lead Capture Forms		<b>✓</b>	~	<b>✓</b>	
Campaign Management		<b>✓</b>	<b>✓</b>	<b>✓</b>	
Vendor Management			<b>✓</b>	<b>✓</b>	
Case Management			~	<b>✓</b>	
Case Forms			~	<b>✓</b>	
Inventory (Advanced)				~	
Quote Approval Automation	~	<b>✓</b>	~	~	
Quotes	~	<b>✓</b>	~	<b>✓</b>	
Orders				<b>✓</b>	
Recurring Orders				<b>✓</b>	
Purchase Orders			~	<b>✓</b>	
Work Orders				<b>✓</b>	
Invoices				<b>✓</b>	
UPS Online Integration				<b>✓</b>	
Quickbooks Integration	~	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Outlook Add-on	~	~	~	<b>✓</b>	

# Mothernode Edition comparison

<b>Product Features</b>	Sales Team	Sales & Marketing	Professional	Enterprise	
Customer Accounts	<u>~</u>	<u> </u>	~	<b>✓</b>	
Contacts	<u> </u>	<b>✓</b>	<u>~</u>	<u>~</u>	
Leads	<u>~</u>	<u>✓</u>	~	<u>~</u>	
Opportunities	<u>~</u>	<u>~</u>	<u> </u>	<u> </u>	
Calendar (+ Team Calendar)	<b>✓</b>	<u>~</u>	<u>~</u>	<u> </u>	
Tasks	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Smart Tasks	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Events	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Dialogue™ (Collaboration)	<b>✓</b>	<b>✓</b>	<u>~</u>	<b>✓</b>	
Custom Reports	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	
Automated Reports	<u> </u>	<b>✓</b>	<u>~</u>	<b>✓</b>	
Permissions	<u> </u>	<u>✓</u>	<b>✓</b>	<b>✓</b>	
Dashboards (KPIs)	<u> </u>	<u>✓</u>	<b>✓</b>	<b>✓</b>	
Products/Service (Lt. Inv.)	<u>~</u>	<u>~</u>	<b>✓</b>	<u> </u>	
Lead Capture Forms		<u> </u>	<b>✓</b>	<u> </u>	
Campaign Management		<b>✓</b>	<b>✓</b>	<u> </u>	
Vendor Management			<u> </u>		
Case Management			<u></u>	<b>✓</b>	
Case Forms				<u> </u>	
Inventory (Advanced)			<u> </u>		
Quote Approval Automation	<u> </u>	<u> </u>	<b>✓</b>		
Quotes	<u> </u>	<u> </u>	<u> </u>		
Orders					
Recurring Orders				<u> </u>	
Purchase Orders			<u> </u>	<u> </u>	
Work Orders				<u> </u>	
Work Order Calendar				<u>_</u>	
Invoices				<u> </u>	
UPS Online Integration				<u> </u>	
Quickbooks / Xero Integration				<u> </u>	
Outlook Add-on	<u> </u>	<u> </u>	<u> </u>	<u>_</u>	
Gmail Integration	<u> </u>	<u> </u>	<u>~</u>	<u>✓</u>	
Email Templates (Drag & Drop)	<del>_</del>	<u> </u>	<u> </u>	<u> </u>	
Email Marketing		<u> </u>	<u> </u>	<u> </u>	
Email Campaigns		<u> </u>	<u> </u>	<u> </u>	
Marketing Analytics		<u> </u>	<b>✓</b>	<u> </u>	
Website Visitor Tracking		<u> </u>	<u>✓</u>	<u> </u>	
Event Registration			<b>✓</b>	<u> </u>	
APIs	<b>✓</b>	<u> </u>	<b>✓</b>	<u> </u>	
Third-party Integrations			<b>✓</b>	<u> </u>	
IOS / Android App	<u>✓</u>	<u>✓</u>	<b>✓</b>	<b>✓</b>	
Real-time Notifications			<u> </u>		
25,000 Emails/month		<u> </u>	<b>✓</b>		
Unlimited Customers	<b>✓</b>		<u> </u>	<u>✓</u>	
Unlimited Contacts	<u> </u>	<u> </u>	<u> </u>		

### Mothernode CRM OUTLOOK INTEGRATION

### All your CRM essentials in the application you work in most

Mothernode CRM's Outlook® Add-on let's you integrate important customer and sales activity with Microsoft Outlook® for Windows®.

- Calendar Synchronization
  Seamlessly synchronize Outlook calendar
  events with Mothernode customer,
  contact and opportunity calendar events
  and vice versa.
- Contact Synchronization
  Synchronize your Outlook and
  Mothernode contacts, so you and your
  team are always looking at the most
  current contact information.
- Whether a new sale or a long-term customer, quickly access and update contact notes, events, emails, and more.
- Archive In-Bound Messages
  Click messages you want to file in
  Mothernode and Mothernode will
  attach them to the corresponding
  record.
- Create New CRM Records
  Effortlessly create new Mothernode
  Opportunities, Contacts and Cases
  directly from your Outlook client.



Contact Activities

#### Mothernode plays well with













